



**CloudCover 365**

# Why Protect Microsoft 365 for Healthcare?

## THIS REPORT COVERS

The Shared  
Responsibility  
model

Internal & External  
Security  
Threats

Legal &  
Compliance  
Responsibilities

**veeam**

**virtualDCS**

**zadara**

# Data protection is critical

**CloudCover 365 backup, powered by Veeam and Zадara technology eliminates the risk of losing access and control over your Microsoft 365 data (formerly Microsoft Office 365) - including Microsoft Exchange Online, Microsoft SharePoint Online, Microsoft OneDrive for Business and Microsoft Teams. CloudCover 365 ensures your data is always protected and recoverable.**

Healthcare is utterly reliant on applications and information to deliver care to our communities and Microsoft 365 is often one of these core applications.

Microsoft 365 allows healthcare organisations to operate anywhere, any time without the need for them to host emails, files and content management infrastructures. It also offers a great way to minimise your on-premises footprint and free up IT resources to focus on care solutions. However, even though Microsoft hosts the infrastructure, this doesn't replace the responsibility of the healthcare provider to maintain a backup of business-critical data.

Microsoft 365 leaves you responsible for the data that resides on their service. Security threats and retention policy gaps can render your own data unrecoverable and forever lost.

**It's also important to note that without a Microsoft Office 365 backup solution in place, your data is managed by the default Microsoft policies. These settings only protect data for 30-90 days and some data is even deleted after 14 days.**



# Data governance: Are you still in control of your data?

**Microsoft provides great services to its customers, however, its primary focus is on managing its infrastructure and maintaining uptime for users. This means that they are empowering you with the responsibility of your data.**

The misconception that Microsoft fully backs up your data on your behalf is quite common, and without a shift in mindset, this could have damaging repercussions when this responsibility is left unattended. Ultimately, you need to ensure you have access to, and control over, your data.

## Security threats

Healthcare remains a prime target for Phishing and Malware, and the consequences of this affect the delivery of care and Hospital reputation. External threats still sneak in through emails and attachments, despite training. Exchange Online's backup and recovery functions are not optimised to handle such serious attacks. Regular backups through CloudCover 365 ensure that your data can be efficiently recovered should you become a target.

***The right Cloud Data Management solution can help avoid downtime and data loss, improve data Availability across hybrid environments and help you comply with stringent data protection regulations.***

## Legal and compliance requirements

Without an easily accessible copy of your data, retrieving Office 365 emails for regulatory or compliance purposes can be costly, time-consuming and a major disruption to an organisation. With CloudCover 365 you can leverage familiar and flexible recovery and export options on Office 365 mailboxes, emails, files or sites, simpler than with a traditional on-premises data backup.

Sometimes you need to unexpectedly retrieve mailboxes or other types of data amid legal action. This is something you never think is going to happen to you until it does. Microsoft has included some safety nets but again, these are not a robust backup solution. For example, if you accidentally delete a user, their on-hold mailbox is also deleted. Legal requirements, compliance requirements and access regulations vary between industries and countries, but fines, penalties and legal disputes are three things you don't have room for on your to-do list.

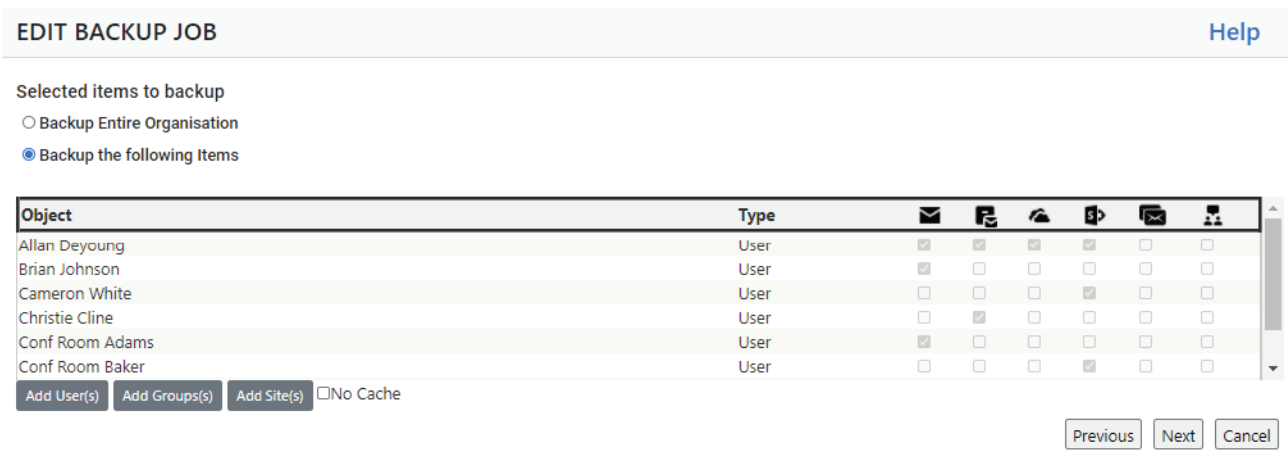
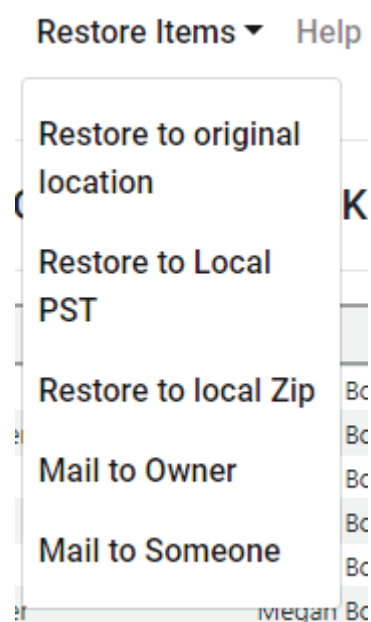
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– Microsoft Terms and Conditions***

# CloudCover 365 gives healthcare organisations the power to securely backup Microsoft 365.

Any data loss, especially for healthcare organisations can be detrimental. Without a Microsoft 365 backup solution, patient files, correspondence and appointments could slip through your fingers. CloudCover 365 was created to alleviate Microsoft 365 backup gaps and put you in control of your data.

## With CloudCover 365, you could:

- Protect Microsoft 365 data, including SharePoint, OneDrive and Exchange from accidental deletion, security threats and retention policy gaps.
- Select and protect the data that matters to your organisation. From specific items to entire folders.
- Restore data to its original location, local PST, ZIP file, or even email it directly to the end-user through the browser-based portal.
- Secure backups with your own encryption key and stop data changes with immutability for compliance.
- Create custom backup jobs and retention periods to suit your requirements and pick specific backup time slots to suit your working hours and IT schedules.
- View full backup history, including what happened and when.
- Manage users from one easy interface and reduce file recovery requests, with the option to enable end-user self-service for restores.
- Avoid costly investments and access an easy to use, comprehensive solution on a pay-monthly basis.



# The winning team: Veeam, virtualDCS and Zadara technologies.

**Technology from three award-winning data management leaders has combined to create one trusted Microsoft 365 backup solution.**

Before CloudCover 365, organisations and IT suppliers would have had to invest heavily to achieve a similar solution, but now, working together, organisations can take advantage of a comprehensive 365 backup solution like no other.

## VEEAM

When founded in 2006, Veeam quickly became a leader in backup with the fastest and most reliable data recovery in virtual environments. They have continued to charge forward the industry and deliver simple, flexible and reliable solutions to 375,000+ customers. More than 20,000 healthcare customers worldwide rely on Veeam to ensure access to patient information.

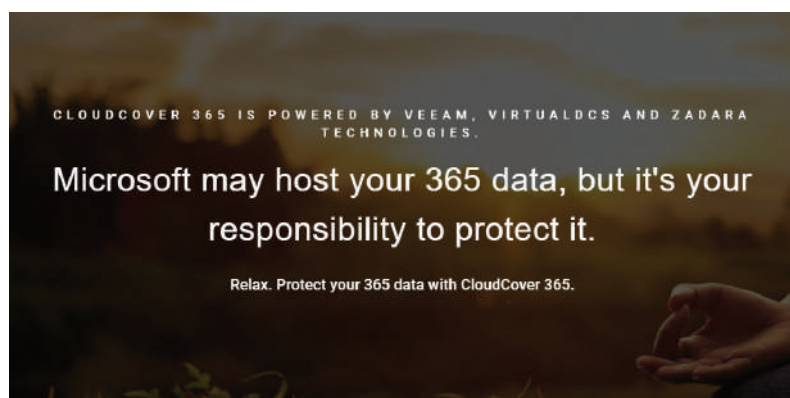
## virtualDCS

Founded in 2008, virtualDCS remains one of the UK's most established, innovative cloud computing companies and the authors of CloudCover 365 - the world's only Veeam self-service Microsoft 365 portal.

Working in partnership with Veeam for over 10 years, virtualDCS is proud to be a Veeam Gold Partner and the glue that binds the CloudCover 365 solution together, through its innovative console. CloudCover 365 entirely hosted and managed by virtualDCS in the UK.

## zadara

In 2011 a team of storage industry veterans recognised a problem. Companies were taking too much risk with their enterprise data storage systems: technical risk, operational risk, and (of course) financial risk. We set out to change that, and Zadara was born. With the introduction of the world's first enterprise storage -as-a-service offering, we're on a mission to provide 'zero-risk' enterprise data storage and management. As part of the trio, Zadara provides object storage services for CloudCover 365.



**For a free 14-day trial of  
CloudCover 365 or to find out  
more about our unique  
backup solution and  
reseller opportunities  
visit our website or  
call +44 (0) 3453 888 327**

**TO FIND OUT MORE VISIT [WWW.OFFICE365BACKUP.CO.UK](http://WWW.OFFICE365BACKUP.CO.UK)**